

ERP QUESTION BANK

UNIT-1

ESSAY

1. Evaluation of erp?
2. Risks and benefits of erp?
3. Fundamental technology of erp?
4. Implementation of cross functional integrated ERP system?

SHORT

- 1.what is ERP?
- 2.Material requirement planning?
- 3.Human resource management ?
- 4.Business intelligence?

MCQS

1. What does ERP stand for?
 - a) Electronic Resource Programming
 - b) Enterprise Resource Planning**
 - c) Essential Resource Provision
 - d) Effective Resource Processing
2. Which of the following is NOT a component of ERP?
 - a) Human Resources
 - b) Inventory Management
 - c) Sales and Marketing
 - d) Web Development**
3. Which of the following is NOT a typical benefit of ERP systems?
 - a) Improved data visibility
 - b) Decreased efficiency**
 - c) Streamlined processes

	d) Better decision-making		
	4. Material Requirement Planning(MRP) utilizes software applications for scheduling_____		
	. a) sales management.		
	b) production processes.		
	c) marketing techniques.		
	d) human resource management.		
	5. ERP supports _____ currency value.		
	a) multiple.		
	b) single.		
	c) three.		
	d) five.		
	VERY SHORT QUESTIONS		
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	1. Business integration		
	2. Flexibility		
	3. Financial management		
	4. Supply chain management		
	5. Training employees		
	UNIT-2		

ESSAY	1. Describe about erp functional modules ?		
	2. Explain Business process reengineering & best practices ?		
	3. Describe business process management?		
	4. Explain small medium and enterprise vendor solution?		
SHORT	1.Name the erp software solutions?		
	2. Business process reengineering?		
	3. Production planning modules		
	4. Inventory control module?		
	MCQS		
	1.ERP package will handle _____business functionalities.		
	a) one.		
	b) two.		
	c) three.		
	d) all.		
	2.In _____, entire organization is considered as a system and the departments are its subsystem.		
	a) business way.		
	b)eneral.		
	c) enterprise way.		
	d) planning.		
	3.An information system produces information using the _____cycle.		
	A)data analysis.		
	B)input-process-output.		
	C) input-output.		
	D)process-input-output		
	.		
	4.Which of the following method is used to produce reports about data.		
	a) decision support systems.		
	b) executive information systems.		

c) query/report writing tool.

d) all the above.

5. _____ approaches reduces data redundancy and provide update information.

a) legacy system.

b) information system.

c) integrated data model.

d) data base.

VERY SHORT QUESTIONS

1.Sales modules

2.Transformation

3.Erp purchasing model

4.Erp Financial module

5.Optimize

UNIT-3

ESSAY 1. Explain planning evaluation & selection of erp system

2. Describe implementation of life cycle

3. Data migration

4. Importance of consultants vendors and employees

SHORT

1. What is ERP implementation methodology

2. Erp employees/ end user's

3. Erp implementation

4. What are the steps in planning evaluation and selection of erp system?

MCQS

	1. Which phase of ERP implementation involves transitioning to the new system and providing ongoing support?		
	a) Testing Phase		
	b) Deployment Phase		
	c) Optimization Phase		
	d) Planning Phase		
	2. What is the purpose of data migration during ERP implementation?		
	a) To create redundancy		
	b) To transfer data from legacy systems to the new ERP system		
	c) To delete historical data		
	d) To limit access to data		
	3. Which of the following is a primary benefit of implementing an ERP system?		
	a) Increased data silos		
	b) Decreased efficiency		
	c) Enhanced collaboration		
	d) Limited access to information		
	4. Which phase of ERP implementation involves identifying inefficiencies and areas for improvement in existing processes?		
	a) Planning Phase		
	b) Analysis Phase		
	c) Design Phase		
	d) Implementation Phase		
	5. Which phase of ERP implementation involves setting up user roles and permissions?		
	a) Planning Phase		
	b) Analysis Phase		
	c) Design Phase		
	d) Deployment Phase		

VERY SHORT QUESTIONS			
	1.Selection and agreement		
	2.Erp implementation		
	3.Project Planning		
	4.End users		
	5.Erp consultants and vendors		
UNIT-4			
ESSAYS	1. What are the essential post implementation activities and explain?		
	2. Describe maintenance of erp?		
	3. Success factors of erp implementation?		
	4. Failure factors of erp implementation?		
SHORT	1. Document business process?		
	2. Disadvantages of erp implementation?		
	3. What is organisational and industrial impact?		
	4. Service level agreement?		
MCQS			
	1.The reengineering team must consider _____in the redesign of a process.		
	A) all resources.		
	B) all process stakeholders.		
	C) existing system.		
	D) legacy system.		
	2.The most important step of ERP implementation is _____phase.		
	a) installing.		
	b) training.		

	c) gap analysis.	
	d) testing.	
	3.An enterprise is a group of people with _____.	
	a) common goal.	
	b) separate goal for each department.	
	c) multiple goals.	
	d)two or more goals.	
	4.The_____contains models of the redesigned organizational structure.	
	a) planning report.	
	b) blueprint.	
	c) marketing strategy.	
	d) implementation report.	
	5.The primary concept of _____ is that storing huge amount of data.	
	a) data mining.	
	b)olap.	
	c)supply chain management.	
	d) data warehousing.	
VERY SHORT QUESTIONS		
	1.Maintance of erp	
	2.Document business process	
	3.Plan erp lfe cycle	
	4.Project scopes	
	5.managerial commitement	

UNIT-5

ESSAYS

1. Describe extended ERP system and add - ons?

2. CRM

3. Supply chain management?

4. Web enabled wireless technology?

SHORT

1. Cloud computing

2. Distributed portal

3. Future trends in erp

4. Business intelligence

MCQS

1.A data warehouse is a collection of _____that is critical to the successful execution of enterprise initiatives.

A) raw data.

B) tables.

C) computer based information.

D) reports.

2. _____oversee the day-to-day operations of respective functional areas during ERP implementation.

A) consultant.

B) package vendor.

C) end users.

D) functional managers

3.Data mining is a powerful new technology to _____from large databases.

A) extraction of hidden predictive information.

B) generating reports.

C) retrieving data.

D) show result.

4. _____is one of the benefits of supply chain management.

- A) peasy process.
- B) manufacturing make-to-stock products.
- C) minimum time.
- D) faster response-to-market changes.**

5. _____ is a track-proven technology applicable to every company.

- A) olap.
- B) supply chain management.**
- C) data mining.
- D) data warehousing.

6. The companies can use supply chain management for_____.

- A) critical business process.**
- B) effective planning.
- C) inventory control.
- D) material management.

VERY SHORT QUESTIONS

1. Supply chain management
2. cloud computing
3. sap and internet
4. customis
ation
5. mobility